

VTECH 20-Year Product System Warranty



EXCLUSIONS AND LIMITATIONS:

This limited warranty applies to all VTECH Glass Solid-State Skylight products. The warranty period begins from the date the VTECH product is purchased, and must be substantiated with the original invoice or sales receipt. If the purchase date cannot be substantiated, the warranty period will begin with the date of manufacture as indicated on each product.

This warranty does not cover any labor cost associated with the installation of replacement products. The providing of replacement products shall not extend the original warranty period. VTECH reserves the right to provide a similar replacement product if the original version is no longer available at the time of the complaint.

This warranty will only apply if the product is finished and installed in accordance with VTECH instructions. This warranty does not cover the repair or replacement of products damaged as a result of accident, including but not limited to accidental glass breakage, abuse, misuse, faulty building construction or design, improper or insufficient handling, applications in areas of high humidity control, acts of God, products subjected to conditions outside their design limitations, minor imperfections in glass or plastic components that do not affect the product in performance or obscure vision; minor variations in glass or plastic coloration; damage caused by corrosive environmental factors including acid rain. The warranty on insulated glass is void if any film is applied to the glass surface. Normal wear and tear is not covered by this warranty. Flashings are not covered by this warranty. Glass corrosion as a result of standing water and debris on glass are not covered by this warranty. Condensation on roof windows and skylights and any related water damage, which may occur as a natural result of humidity within a building or a variation between indoor/outdoor temperatures, is not a defect and will not be covered by this warranty.

LIMITATIONS OF LIABILITIES:

- a) Except as specifically provided in this agreement, we make no warranties, express or implied, and specifically disclaim any warranty of merchantability or fitness for a particular purpose. Purchaser's right to recover damages for any reason whatsoever shall be limited to the total of amounts paid by purchaser for purchase of product hereunder.
- b) Neither we nor our affiliated parties shall be liable for any indirect, incidental or consequential damages, foreseen or unforeseen, including lost profits, sustained in connection with the use of products provided under this agreement, regardless of the form of action, whether in contract or in tort, including negligence, strict liability or otherwise.
- c) Any action against us must be brought within 30 days after the cause of action accrues. We shall not be liable for any delay, loss, damage or product failure attributable to any equipment or actions of any person other than ourselves, our employees and agents.

CLAIMS:

Claims for defective material, shortages, delays, failures in shipment or delivery for any other cause shall be deemed waived and released by purchaser unless made IN WRITING WITHIN 30 DAYS AFTER ARRIVAL OF MATERIAL. If material is delivered short, or damaged due to carrier mishandling, receiver must make note on the delivery receipt in order to receive replacement material. Under no circumstances shall purchaser install damaged or defective material if claims are to be made.

LIABILITY FOR MISUSE:

VTECH shall not be liable for damages to property or persons due to improper installation of our material or through attempts to utilize the material under conditions which exceed the designed capabilities. Purchaser agrees to indemnify and hold us harmless from any and all claims, liabilities, damages, costs and expenses asserted against us or incurred by us because of injuries to persons or damages to property resulting from the improper installation or misuse of the material.

For questions or comments regarding your VTECH transferable warranty, please email info@VTECHindustries.com or call us toll free at 866.491.0843. VTECH Industries would like to thank you for your business.

VTECH INDUSTRIES

5534 Harvey Wilson Dr.
Houston, TX 77020
phone 713.678.9247
toll free 866.491.0843
fax 713.670.1170